



BROOKSIDE INFORMATION SHEET

SERVICES		
Water/Sewer	City of Frisco	<p>Option 1: Visit City Hall on the First Floor of 6101 Frisco Square Boulevard, Frisco, TX 75034. Bring a valid driver's license.</p> <p>Option 2: You may complete the online Residential application (link from friscotexas.gov/139/New-Service). You will need to upload an image of your driver's license with your application.</p> <p>Report After Hours Water and Sewer Emergencies: Call 972-292-5800</p>
Trash/Recycle	City of Frisco	<p>Carts: City of Frisco will deliver 95 Gallon Trash & Recycle carts within five (5) business days of starting water service.</p> <p>Pick-up Day: Monday, Weekly Service</p> <p>Bulk Trash/Missed Service: Call to schedule pickup – 972-292-5900 (Option 0 to speak to CSR)</p> <p>List of Service Set-Out Guidelines</p>
Phone/Internet/Cable	AT&T	<p>Call: Robert Buck with AT&T at 251-404-7646 to request account setup. Use Promo code: mm3878 to get the “best deals available!”</p> <p>Order Online: https://www.att.com/buy/internet/plans (Enter your full address.)</p> <p>Nearest AT&T Store: 12021 Dallas Pkwy #500, Frisco, TX 75034</p>
Report an electric Outage	Oncor	<p>Call: 1-888-313-4747</p> <p>Report Online: Report here (link to oncor.com/outages/create_outage/identify).</p>
Retail Electric Provider (REP)	*You Choose	<p>*Texas is a deregulated market, you choose your REP based on rates, plans and customer benefits that work for you. Visit the Power to Choose website at https://powertochoose.org to compare offers and select the plan that fits your needs.</p>
Emergency Services	City of Frisco	<p>Emergency: 911</p> <p>Non-Emergency: 972-292-6010</p>
Post Office	USPS	<p>Nearest Frisco Post Office: 8811 Teel Parkway, Frisco, TX 75036</p> <p>Phone: 800-275-8777</p>
HOA FAQs		
Homeowner Portal	FirstService Residential	<p>https://brooksideatfields.connectresident.com</p> <p>Online accounts can be setup roughly 30-60 days after closing on your home. Please reach out to your General Manager on _____ for your account number.</p>
Swimming Pools	Memorial Day – September	<p>Pool Hours: 6:00 am-9 pm</p> <p>Guests: 4 guests maximum per home</p> <p>Access: MUST have active amenity access credential for entry</p>
Clubhouse Reservations	Need HOA Approval	<p>Reservations: Please reserve with the Management team a minimum of 30 days in advance of your event.</p>
Garage Sales	May & October	<p>Notification: No resident garage sales allowed. HOA will advertise community-wide garage sales.</p>
After Hours Emergency	Customer Care Center	<p>Call: 877-378-2388, Open 24/7</p>
WE ARE SOCIAL		
Facebook	Public Page	<p>https://www.facebook.com/brooksideatfields</p>
Follow us on LinkedIn	Public Page	<p>www.linkedin.com/company/brooksideatfields</p>